

One More Year
of Goodwill

Licking/Knox
Goodwill



Licking/Knox Goodwill Industries, Inc.
Newark, Ohio 2014 Annual Report



Goodwill Growth in 2014

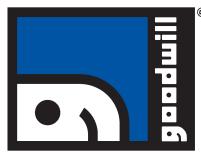
The history of Licking/Knox Goodwill Industries, Inc. can be traced back to June 1957. An inspired group of women, The Business and Professional Women's Club of Newark, saw there was an expanding number of disabled individuals who were unemployed. The Newark, Ohio area was expanding and to this day Goodwill has grown with our community to better serve individuals with disabilities or other barriers to employment.



Timothy J. Young, CEO/President

Growing by funding education...
The Licking/Knox Goodwill Industries, Inc. Foundation was established to support and enhance the organization's mission by providing resources to support our employees and clients. This foundation gives preference to those individuals seeking education from trade schools or professional certification. Starting October 1, 2014, our foundation was able to accept online applications from individuals across Licking and Knox counties.

*Licking/Knox
Goodwill*



F O U N D A T I O N

Today, Licking/Knox Goodwill employs over 300 people. This includes administrative and management staff who oversee custodial contracts, retail locations and internet sales, security services, career services, automotive sales/service, maintenance, and a 32+ acre employee recreation park.

- \$607,789 Licking/Knox Goodwill Foundation 2014 Year End Balance.
- 18 people began filing scholarship applications.

Growing by providing new products and services...

Licking/Knox Goodwill offers nine retail stores and donation centers in our small, two county Ohio territory. In addition to our *Color Tag Sales* and periodic *Bonus Sales*, we now proudly offer new furniture at our Goodwill Unlimited and Goodwill Parrott Street locations. Goodwill Unlimited has even more to offer. To the rear of the building is a large green house used to grow flowers and vegetables. And if that wasn't enough... Goodwill Unlimited and Goodwill Plaza both serve as propane refill stations.



With our online auction business expanding, there was a need for a larger space with state of the art equipment. Remodeling of an 8,500 square foot facility previously used as a recycling center began in June 2014. With construction complete, Goodwill2Go opened in November 2014 on Wilson Street in Newark. Goodwill2Go posts all of our online auction items to shopgoodwill.com and also offers low cost copy, print, and shipping services.

- 444,489 people shopped our retail stores.
- 110,820 people donated to our retail stores.
- 21,065 items were sold at auction on shopgoodwill.com

Growing by acquiring new property...

Licking/Knox Goodwill grew tremendously with the acquisition of The Grove by the River in October 2014. The Grove serves as a long term training and entertainment facility to benefit Goodwill's employees and the people we serve.

Licking/Knox Goodwill is proud to be able to offer additional training and employment opportunities to our employees and other individuals in the community with disabilities or other barriers to employment. This property will create several jobs, serve as a long term training facility, provide much needed meeting and training rooms, and allows for a safe location for individuals with disabilities to enjoy the outdoors.



Goodwill's goal is to add additional training programs as well as employment opportunities for at-risk youth and individuals with disabilities. This opportunity was made possible through the generosity and support of our community.

- 32+ acres within Newark city limits.
- 8,600 square foot banquet hall.
- 42 river front camp sites.

Our Mission: Licking/Knox Goodwill Industries, Inc. provides training, employment, and support services to individuals with disabilities and other barriers to employment.



Jack Crockford, Chairperson
Retired - Buckeye Linen

Michelle Garcia

The Ohio Eastern Star Home

Douglas Sassen

City of Newark

Korey M. Kidwell, Emeritus Trustee

Murray, Rauzi & Kidwell, Ltd

Dr. Marc Miller

Doctor of Neuropsychology

Robert McGaughy, Vice Chairperson

Retired - Licking Memorial Hospital

Rod Nelson, Legal Counsel

Reese, Pyle, Drake & Meyer PLLC

Rich Pfahler, Treasurer

Retired - Buckeye Linen

Girard Besanceney

Clearwater Wood Group LLC

Melissa Fleming

Mount Carmel Health Systems

Bonnie Manning

Retired - Honda of Marysville

Karen Jones, Secretary

Licking County Foundation

Ray Wilson

Retired - Kohl's Department Store

Marjorie Wilson

Retired - Kohl's Department Store

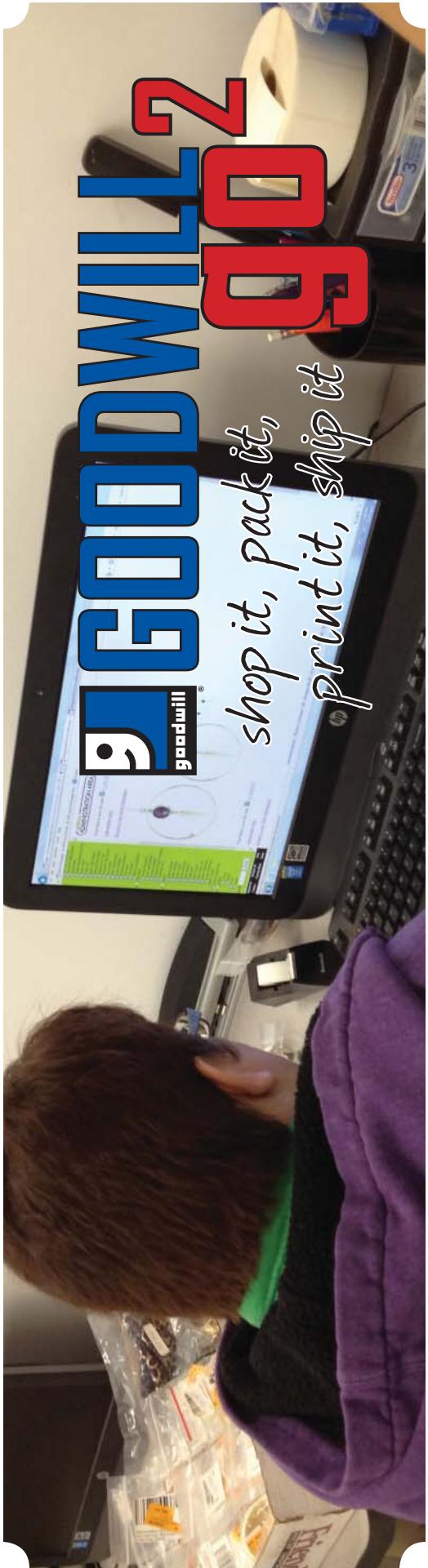
January 2015

Our Mission:

Licking/Knox Goodwill Industries, Inc. provides training, employment, and support services to individuals with disabilities and other barriers to employment.

SUNDAY	Employee Training Hours Retail Division: 5,748 Contract Division: 3,931 Action Security Group: 82 Hours Administration: 927	4	11	18	25
MONDAY	25% Veterans' Discount Every Monday @ Licking/Knox Goodwill	5	12	19	26
TUESDAY		6	13	20	27
WEDNESDAY		7	14	21	28
THURSDAY	New Year's Day	8	15	22	29
FRIDAY	2	9	16	23	30
SATURDAY	3	10	17	24	31

Licking/Knox Goodwill



Online Shopping

Goodwill's internet auction site (www.shopgoodwill.com) posts items online to customers across the country. It's an easy and fun way to find Goodwill's most unique items.



Sign up for a FREE [shopgoodwill.com](http://www.shopgoodwill.com) auction account today! You can start bidding immediately!

1. Go to www.shopgoodwill.com
2. Click the Sign In button
3. Click the Sign Me Up text link

Packing and Shipping Services

Goodwill2Go offers a comprehensive pack and ship service. Customers can bring almost any item, our staff can take a pre packaged item or pack it up to ship safely. Then you can choose to ship via USPS, UPS, or FedEx.

Printing Services

Goodwill2Go offers quick print services and document digitizing. We also offer self-serve faxing and paper shredding stations.

Find Us at our New Location

Find our new 8,500 sq ft location, conveniently located in Downtown Newark at 35 Wilson Street. Directly across from Goodwill Used Cars.

www.goodwillnewark.com/ goodwill2go • (740) 345-9861 ext 230

February 2015

SATURDAY	7	14	21	28	Online Customers: 18,254 Online Items Sold: 21,065
FRIDAY	6	13	20	27	
THURSDAY	5	12	19	26	
WEDNESDAY	4	11	18	25	
TUESDAY	3	10	17	24	
MONDAY	2	9	16	23	
SUNDAY	1	8	15	22	

Licking/Knox Goodwill

Groundhog Day

25% Veteran's Discount
Every Monday at
Licking/Knox Goodwill

President's Day

50% Off Winter Clothing at Licking/Knox Goodwill Retail Stores!

Ash Wednesday

25% Senior Discount
Every Wednesday @
Licking/Knox Goodwill



What is Career Services?

Goodwill Career Services is a series of programs used to assist an individual's transition into the workforce. Real life people needing assistance is what Goodwill is about. The referring agency is billed for services provided and is kept informed of a client's progress through written reports and evaluations.

Specialized Training Programs

Goodwill offers specialized programs to benefit both employers and clients. A knowledgeable Career Services Specialist is assigned to each client and assists throughout the process. Job Coaching is available, as needed, to ensure a smooth transition. Job Retention services are available at no charge for the first 90 days if a client is hired.

Benefits to Employers

Goodwill continually seeks partnerships with local businesses to provide a variety of work opportunities for our Goodwill clients. Employers receive "free labor" in exchange for providing a client the opportunity to transition back into the workforce. The employer is given the opportunity to evaluate the client's work performance to determine if the client may be considered for hire.

- Career Interest Assessment
- Community Based Assessment
- Job Try Out
- Life Skills Training
- Occupational Skills Training
- Supportive Vocational Services
- Work Adjustment
- Job Shadowing
- Job Coaching
- Job Development
- Job Retention

March 2015

Employers may be eligible for federal tax credits by hiring a Goodwill client.

SATURDAY	7	14	21	28	2014 Clients Served: 392 Training Hours: 17,649
FRIDAY	6	13	20	27	
THURSDAY	5	12	19	26	
WEDNESDAY	4 <i>25% Senior Discount Every Wednesday @ Licking/Knox Goodwill</i>	11	18	25 <i>Awards of Excellence</i>	
TUESDAY	3	10	17	24	St. Patrick's Day
MONDAY	2	9	16	23	25% Veteran's Discount Every Monday at Licking/Knox Goodwill
SUNDAY	1	8 <i>Daylight Saving Time Begins</i>	15	22	Palm Sunday <u>Licking/Knox Goodwill</u>



New Adventures...

The Grove by the River was purchased by Licking/Knox Goodwill Industries, Inc. to be a safe place for everyone, including those individuals with special needs, to enjoy nature and spend time with their families.

Formerly known as Owens Fiberglass Park, the property was renamed to reflect its beauty, mature trees, and the peacefulness of sitting along the banks the North Fork of the Licking River.

Each and every employee, client, and partner of Goodwill is encouraged to visit and enjoy The Grove and its numerous attractions.

Banquet Hall

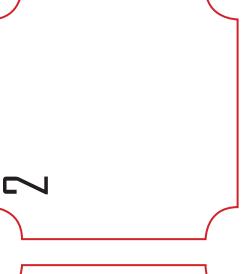
Our 8,600 square foot banquet hall can accommodate a seated dinner for up to 200 people in the large room and 75 people in the medium room. The facility can be arranged to accommodate most set ups and is perfect for wedding receptions, baby showers, and other parties. We have a fully integrated sound system, video projector, stage, and a wrap around paved patio perfect for outdoor get togethers.

Camping, Playground, and Shelter House

Camp sites at The Grove are along the banks of the North Fork of the Licking River. We offer primitive camping, water and electric, and full hookup sites. All camp sites have fire rings and a picnic table.

Our facilities include a large family friendly playground, sand volleyball, river access, bath house, and sanitation station. The 1,600 square foot shelter house offers a full kitchen, wood burning fireplace, picnic tables and concession windows.

April 2015

SUNDAY	32+ Acres 42 Camp Sites 8,600 Sq Ft Banquet Hall	5	Easter	12	19	26	27	30	
MONDAY		6		13	20				
TUESDAY		7		14	21				
WEDNESDAY	April Fools Day	8	25% Senior Discount Every Wednesday @ Licking/Knox Goodwill	15	Tax Day	22	Administrative Professionals Day	29	
THURSDAY	2	9		16		23		30	
FRIDAY	3 Easter Savings at all Licking/Knox Goodwill Retail Stores! Good Friday	10		17		24			
SATURDAY	4 Passover	11		18		25			

Licking/Knox Goodwill



GoodGuides™

The GoodGuides Youth Mentoring Program provides a structured "time out" during the school day, helping youth (ages 12-18) establish positive relationships with adults and older peers, while building self-esteem, setting goals, and motivating youth to stay in school. This Program is funded by The United Way and The Licking County Foundation.

Summer Youth Program

Summer Youth Programs are intended to promote a student's transition from high school to post-secondary education, vocational training, or integrated employment. Services may include an evaluation of the consumer's vocational needs, instruction on vocational topics such as interviewing skills, work behaviors, basic job readiness skills, and independent living skills, as well as integrated community based work experiences. Staff work with students to learn job tasks and skills needed in the workplace. Students are paid Ohio minimum wage for work time.

KICKstart

KICKstart focuses on providing youth who are aging out of foster care (ages 17-21) the assistance they need to become productive community members. The participants receive life skills training, paid work experience, access to educational opportunities, and job development services.



May 2015

SATURDAY	2	9	16	23	30
FRIDAY	1	8	15	22	29
THURSDAY		7	14	21	28
WEDNESDAY		6	13	20	27
TUESDAY		5	12	19	26
MONDAY	GoodGuides Participants: 192 KICKstart Participants: 2 Summer Youth Participants: 22	4	11	18	25
SUNDAY		3	10	17	24
			Mother's Day		31
			25% Veteran's Discount Every Monday at Licking/Knox Goodwill		
			50% Off Sale Memorial Day		<u>Licking/Knox Goodwill</u>



Elizabeth Cleary, 2014 William S. Usdane Regional Award Winner

Custodial Services

Goodwill offers competitively priced, quality custodial services with on-time delivery. Free estimates are provided for each job. Goodwill employees receive extensive training and third-party certification from BETCO University. Effective quality control programs are utilized meeting all federal, state, city, OSHA, and customer guidelines.

Contract Services

- General Office Cleaning
- Day Porter Services
- Hard Surface Floor Care
- All Types of Carpet Care

Additions to Contracts

- Window Cleaning
 - Snow Removal
 - Fire and Water Restoration
 - Commercial Lawn Care
- Our staff are trained and experienced in all types of floor care. We can provide a one-time clean, strip, and finish service or continuous maintenance. We provide excellent service at competitive prices and ensure the job is done to your satisfaction.

Floor Care



June 2015

SATURDAY	6	13 <i>Father's Day Sale thru Sunday @ Licking/Knox Goodwill Retail Stores!</i> Flag Day	20	27	Over 2.5 Million Sq Ft Maintained 2014 Labor Hours Worked: 235,072
FRIDAY	5	12	19	26	
THURSDAY	4	11	18	25	
WEDNESDAY	3	10 <i>25% Senior Discount Every Wednesday @ Licking/Knox Goodwill</i>	17	24	
TUESDAY	2	9	16	23	30
MONDAY	1	8	15	22	<i>25% Veteran's Discount Every Monday at Licking/Knox Goodwill</i>
SUNDAY	14 <i>Contract Employees: 142 (Year End)</i>	7	14 <i>Father's Day</i>	21	29

Licking/Knox Goodwill



Licking/Knox Goodwill

RETAIL SHOPPING

Heath • 550 Hopewell Drive

(740) 522-1212

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Johnstown • 715 Coshocton Road

(740) 967-2926

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Newark • 101 Union Street

(740) 345-8191

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Utica • 41 Columbus Road

(740) 892-9123

Monday - Saturday, 9 am to 7 pm

Sunday - 11 am to 7 pm

Mount Vernon • 855 Coshocton Avenue

(740) 392-9991

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Mount Vernon • 60 B Parrott Street

(740) 393-0081

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Newark • 1199 Mount Vernon Road

(740) 364-0804

Monday - Saturday, 9 am to 9 pm

Sunday 11 am to 7 pm

Pataskala • 78 Oak Meadow Drive

(740) 927-2500

Monday - Saturday 9 am to 9 pm

Sunday - 11 am to 7 pm

July 2015

*Now Selling Propane at
Goodwill Unlimited on Hopewell Drive
and Goodwill Plaza on Mt. Vernon Road*

*Goodwill Unlimited on Hopewell Drive
and Goodwill Plaza on Mt. Vernon Road*

SATURDAY	4 <i>50% Off Sale Independence Day</i>	11	18	25	<i>2014 Retail Employees: 144 (Year End)</i>
FRIDAY	3	10	17	24	<i>Start Back to School Shopping</i>
THURSDAY	2	9	16	23	30
WEDNESDAY	1 <i>25% Senior Discount Every Wednesday @ Licking/Knox Goodwill</i>	8	15	22	29
TUESDAY		7	14	21	28
MONDAY		6	13 <i>25% Veteran's Discount Every Monday at Licking/Knox Goodwill</i>	20	27
SUNDAY	<i>2014 Retail Store Customers: 444,489</i>	5	12	19	26

Licking/Knox Goodwill



Medical Equipment Lending Closet

Community donations have made it possible for Licking/Knox Goodwill to offer a free medical equipment lending closet. The Lending Closet is operated out of the Licking/Knox Goodwill Administrative Offices in downtown, Newark, Ohio.

All loans are for 6 weeks with an option to extend for an additional 6 weeks. We currently stock a variety of medical equipment pieces: Bedside Tables, Canes and Quad Canes, Crutches and Brace Crutches, Shower Chairs and Stools, Toilet Chairs and Elevated Toilet Seats, Walkers and Seated Walkers, Wheelchairs with and without Foot Rests.

We strongly suggest calling ahead to check availability and reserve your equipment. Please call (740) 345-9861 and press 0 (zero) to reach the operator.

Free Formal Wear Closet

Priceless Dresses and Dreams is a free formal wear closet for students in Licking and Knox counties. There are a variety of dresses in every style, size, and color. All formal wear was received as donations.

The dress closet started as two racks of dresses in Goodwill's Administration building and in one year has grown into a full dress shop within the Goodwill Unlimited Store located at 550 Hopewell Drive in Heath, Ohio. Visitors can browse a variety of dresses, shoes, and accessories and are assisted by volunteers during their shopping experience, open by appointment only.

If you would like to donate to this special program or volunteer please contact our main office at (740) 345-9861 anytime throughout the year.

August 2015

Priceless Dresses -and- Dreams

A free formal wear closet for high school students in Licking and Knox Counties.

by Goodwill

SATURDAY	1	8	15	22	29
FRIDAY		7	14 <i>Save 50% at all Licking/Knox Goodwill Stores this Friday, Saturday, and Sunday!</i>	21	28
THURSDAY		6	13	20	27
WEDNESDAY		5 <i>25% Senior Discount Every Wednesday @ Licking/Knox Goodwill</i>	12	19	26
TUESDAY		4	11	18	25
MONDAY		3	10	17 <i>25% Veteran's Discount Every Monday at Licking/Knox Goodwill</i>	24
SUNDAY		2	9	16	30 <i>Licking/Knox Goodwill</i>



Don't Become a Security Statistic...

Action Security Group can provide onsite posted officers at your location for all shifts including 24 hour coverage.

Professional uniformed Action Security Group patrol officers, driving marked company vehicles, patrol your property at random or specified frequencies. We can also accommodate continuous patrol services where our vehicle remains at your site for extended periods of time.

Action Security Group officers not only patrol, but are trained to identify unwanted individuals and suspicious activity throughout the assigned location.

Other Benefits of our Services Include:

- Highly Visible Theft and Crime Deterrent
- Ability to Perform Property Perimeter Checks
- Locking and Unlocking of Property
- Onsite Officer for Quick Response to Illegal Activity
- Burglar Alarm Response Officer
- Safety Hazard Reporting

740.345.9850

September 2015

www.ActionSecurityGroup.org
License Number: 201121001814

SATURDAY	5	12	19	26	Labor Hours Worked: 3,015 Guards Employed: 5
FRIDAY	4	11	Patriot Day	18	25
THURSDAY	3	10	17	24	
WEDNESDAY	2	9	16	23	30
TUESDAY	1	8	15	22	29
MONDAY		7	14	21	28
SUNDAY		6	13	20	27

Licking/Knox Goodwill

50% Off Sale
Labor Day

25% Senior Discount
Every Wednesday @
Licking/Knox Goodwill

25% Veteran's Discount
Every Monday at
Licking/Knox Goodwill



Recreational Horseback Riding

Riding is an excellent form of recreation and socialization. It helps to develop self-awareness, self-confidence, and self-discipline. Riding also strengthens and relaxes muscles, improves posture, balance, coordination, while also increasing joint mobility.

Participants take turns riding the horses. The number of turns will vary depending on the number of participants and available horses. While on the horses, participants play games, stretch, and socialize with volunteers. Horses are led by one volunteer as two additional volunteers walk with the rider to hold them onto the saddle.

Steps are available for those who need assistance mounting their horse. If a participant needs to be lifted, please be prepared to assist your child or bring someone to assist at sessions. Volunteers may not be able or willing to lift all participants.

Helmets and Clothing

Helmets must be worn by riders at all times while in the arena. Helmets are provided for use during riding sessions. Participants may also bring their own riding or bike helmets. All riders and volunteers are encouraged to wear long pants or jeans and sturdy boots or shoes. Closed toe shoes are required to enter the riding arena.

Registration

Participants are asked to complete a registration packet. There is a \$20 fee for each 6 week session. Participants may only register for one session at a time. Registration materials and additional information is available online at www.goodwillnewark.com.

October 2015



SATURDAY				
	3	10	17	
FRIDAY				
	2	9	16	
THURSDAY				
	1	8	15	
WEDNESDAY				
		7	14	
TUESDAY				
	6	13	21	
MONDAY				
	4	11	19	
SUNDAY				
	Pony Express Participants: Spring 2014: 10 Fall 2014: 14	5	12	26
				25
				Halloween

25% Senior Discount
Every Wednesday @
Licking/Knox Goodwill

30% Off Sale

Boss's Day

25% Veteran's Discount
Every Monday at
Licking/Knox Goodwill

Columbus Day

Licking/Knox Goodwill



Donate Any Vehicle

Goodwill's Used Car Lot accepts donations of any vehicle. Boats are welcomed so long as they are in good working condition. Call to arrange FREE pickup or drop off your vehicle during business hours. All you need is the title and keys.

Steps to Donate

- Verify the car has a clear title.
- Call the Goodwill Used Car Lot at (740) 345-4749.
- We will schedule a pick-up time or you can drop off.
- Have your vehicle's title and your State issued ID ready when we arrive.
- Do not sign your title before we arrive.
- Your vehicle is offered for sale on our used car lot.
- When your vehicle sells, we will mail you a 1098C tax form for tax deduction purposes.

Tax Deductions

Donate your vehicle today and receive a tax deduction for the gross proceeds received from the sale of the vehicle (consult your tax advisory for details). After your vehicle has sold, you will receive tax documentation in the mail.

The Used Car Lot is also a great place to purchase your next vehicle.
Proceeds from vehicle sales support Goodwill's mission.

November 2015

36 Wilson Street • Newark, Ohio • (740) 345-4749

SATURDAY	7		14	21	28	35% Off Holiday Decorations at Licking/Knox Goodwill Stores!
FRIDAY	6		13	20	27	50% Off Sale
THURSDAY	5		12	19	26	Black Friday
WEDNESDAY	4		11	18	25	25% Senior Discount Every Wednesday @ Licking/Knox Goodwill
TUESDAY	3	Election Day	10	17	24	Thanksgiving
MONDAY	2	Daylight Saving Time Ends	9	16	23	25% Veterans' Discount Every Monday at Licking/Knox Goodwill
SUNDAY	1	Daylight Saving Time Ends	8	15	22	29
						Licking/Knox Goodwill
						2014 Vehicles and Vessels Sold: 66 Scrapped: 54
						2014 Vehicle and Vessels Donated: 51



Donating to Goodwill

Donations to Licking/Knox Goodwill's retail stores help fund our mission. Customers may bring donations to any Goodwill store location. Donations are sorted, processed, and distributed to the sales floor for waiting customers. When you donate your gently-used items to Goodwill, you can be confident they will be used wisely.

*We Accept All Clothing!
Any Style Any Condition*

Recycling Operations

Goodwill partners with several salvage companies to get the most out of your donations. Clothing, books, shoes, stuffed animals, cell phones, and computers in poor condition are processed and sold as salvage.

We Accept Donations of:

All Clothing, Shoes, Jewelry, Accessories,
Housewares, Appliances, Exercise Equipment,
Records, Electronics, Furniture, Toys, and More!

Goodwill has a partnership with Dell to recycle obsolete or broken computer equipment. Anything that attaches to a computer can be recycled through this residential recycling program. Computer towers, monitors, disks, CDs, keyboards, mice, speakers, etc., can be dropped off at any Goodwill retail store.

December 2015

SATURDAY	5			
FRIDAY	4	11	18	
THURSDAY	3	10	17	
WEDNESDAY	2	9	16	
TUESDAY	1	8	15	
MONDAY		7	14	
SUNDAY	2014 Retail Donors: 110,820	6	13	
		Pearl Harbor Remembrance Day		
		25% Veterans' Discount Every Monday at Licking/Knox Goodwill		
		12	19	
		26	25	Christmas Day
		24	50% Off Sale	
		23	30	
		22	29	
		21	28	
		20	27	50% Off Sale New Year's Eve

Licking/Knox Goodwill



Special thanks to the thousands of people in our community who shop and donate to our retail stores.

7-Up Bottling Company	Body Core Fitness	COVA	Department of Veterans Affairs
Allison's Pub and Grub	Bowman Parts Company, Inc.	Cox United Methodist Church of Newark	DMD Security
Alphalink Technologies	Bureau of Worker's Compensation	Coyne Graphic Finishing	Doubtless by Hilton Hotel, Newark
American Red Cross	CDC/DO	Creative Foundations	Doug's Far Side Catering
American Merchandise Liquidators	Central Ohio Technical College	C-TEC	Downtown Newark Association
Anderson Layman Company	Arie I Hall	Dawes Arboretum	Edward Jones, 5th Street
Anthony Comisford, Magician	Montgomery Hall	Defense Supply Center Columbus	Edward Jones, Country Club Drive
Army Corp of Engineers	Human Services Committee	Department of Job and Family Services	Elder-Beerman
ArvinMeritor	Pataskala Campus	Columbus Office	Environmental Protection Agency
Associated Industries for the Blind	City of Mount Vernon	Knox County Office	Famous Supply
Behavioral Healthcare Partners	City of Newark	Licking County Office	First Apostolic Church of Pataskala
Big "D" Refuse	City of Heath	Department of Administrative Services	First Knox Bank

Flying Colors	Licking County Equestrian Center	Tectum
Functional Training Services	Licking County Family YMCA	Tee Jaye's Country Places Inc.
Genco	Licking County Foundation	The Comfort Inn
Governor's Office for Closing the Achievement Gap	Licking County Humane Society	The Janton Company
Summer Wholesale Inc.	Licking County Municipal Court Systems	The Main Place
Granville Public Library	Licking Memorial Hospital	The Ohio State University at Newark
Heath Police Department	Licking Metropolitan Housing	The Village Network
Heritage Sportswear	Licking Valley Church of Christ	TJ Evans Park
Hologlare, A Division of Acuity Brands Lighting Inc.	Lil Bear	Tim Horton's Cafe and Bake Shop
Home Depot	Lions of Newark, Ohio	United States Army Reserves
Impact Martial Arts	Magic Creations	United Way of Licking County
Jo-Ann Fabrics	Meijer Inc.	UTC
Kindred Healthcare Centre	Midwest Innovations	Velvet Ice Cream
Kingswood Court Apartments	Mistras	Veteran Services
Knox County Board of Developmental Disabilities	Mount Vernon Nazarene University	Village of Buckeye Lake
Knox County Career Center	National Youth Advocate Program	Village of Johnstown
Knox County Head Start	Neff's Cardinal Market	Village of Pataskala
Knox County Health Department	New Hope Industries	Village of Utica
Knox County Schools	New Life Community Church of Hebron	Vision Center
LAPP	Newark City Schools	Washington Auto Parts
LICCO Incorporated	Newark Kiwanis	Waste Management
Licking County Aging Program	Newark Parks and Recreation District	Waste Water Department
Licking County Board of Developmental Disabilities	New Hope Industries	Weathervane Playhouse
Licking County Center for the Visually Impaired	ODOT District 5, Knox County Garage	Wilson Marketing
Licking County Coalition for Housing	Ohio Bureau of Employment Services	WNKO Radio
Licking County Coalition of Care	Ohio Bureau of Public Health Laboratories	YES Club
Licking County Convention and Visitors Bureau	Ohio Central Rail Road	Zonta

Strong Community, Strong Values



CARF Accreditation

Licking/Knox Goodwill Industries, Inc. has been awarded a three-year CARF accreditation for its Employment Skills Training Services with zero recommendations. Only three percent of CARF surveys result in zero recommendations. This is the sixth consecutive Three-Year Accreditation the international accrediting body has awarded to Licking/Knox Goodwill Industries, Inc.

Sunshine Gardens

In an effort to create jobs for individuals with barriers to employment, Goodwill has started a garden. A green house, with six raised beds, has been built and planted in preparation for spring. Watch for flower baskets and vegetables for sale at select retail locations.

Transportation and Facilities Division

The Transportation Division services Goodwill fleet vehicles including those used to transport employees to and from Goodwill work sites. Facilities personnel provide general maintenance for Goodwill sites and equipment.

Homeless Housing Project

Goodwill, in collaboration with the Licking County Coalition for Housing, has four efficiency apartments, two homes, and a duplex to provide transitional housing for the community. Veterans are given preference and eligibility is determined by the Coalition.

Strategic Plan

Licking/Knox Goodwill Industries, Inc. is proud to present our 2013-2015 Strategic Plan. Information about strategic plan goals is available online at www.goodwillnewark.com.

Emergency Voucher Program

Retail stores provide emergency clothing assistance to residents of Licking and Knox counties. Eligibility is determined by area agencies who issue vouchers on behalf of Goodwill. Vouchers may be issued to adults once a year and children under the age of 18 every six months.

C.A.R.E. About Safety Program

The C.A.R.E. program provides postage paid feedback forms at all Goodwill worksites. Employees can fill out the form to address safety concerns, suggest safety ideas, or simply to express a positive or negative safety action they have observed. These forms are reviewed by Goodwill's Safety Committee.

Employee Training

New employees with Goodwill complete anywhere from 24 to 150 hours of training in their first 90 days of employment. This training consists of numerous topics including techniques to specific department training, like cashier training or carpet cleaning. All employees attend annual training on topics such as customer service, harassment, diversity, and hazardous communications.

Director Direct Program

This program provides postage paid feedback forms at all Goodwill sites. Anyone can fill out the form to express their opinion to the CEO/President. All Director Direct comments are addressed and reviewed at Board of Trustee Meetings.

All sales listed in this calendar are subject to change.

AbilityOne Program

The AbilityOne Program is administered by the Committee for Purchase From People Who Are Blind or Severely Disabled with assistance from National Industries for the Blind and SourceAmerica - Creating Employment Opportunities for People with Severe Disabilities. Through the use of a Federal Program called the Javits-Wagner-O'Day (JWOD) Act. As part of the AbilityOne Program, Goodwill is able to bid for federal contracts and provide employment for people who are blind or have other severe disabilities.

State Use Program

The State Use Program is administered by the Department of Administrative Services creating employment opportunities for people with severe Disabilities within our State Facilities. As part of the State Use Program Goodwill partners with state agencies to provide employment for people with significant disabilities and other barriers to employment.

Professional Ethics

It is the policy of Licking/Knox Goodwill Industries, Inc. to adhere to a comprehensive code of professional ethics in all aspects of its operations, including, but not limited to: marketing, business dealings, service delivery, human resources, and professional responsibilities. For a copy of our complete policy, please contact: Licking/Knox Goodwill Industries, Inc. Human Resource Department.

Equal Opportunity / Affirmative Action Employer

The written Licking/Knox Goodwill Industries, Inc. Affirmative Action Plan may be viewed at the Administrative Office located at 65 S. 5th Street, Newark, Ohio between the hours of 8 am and 5 pm Monday through Friday.

One More Year of Goodwill



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